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| Project Status Report |  |

# Project Name: Full Stack Observability Assessment

Reporting Period: April 28 to May 2, 2025

Prepared By: Carlin Preun

Date: May 2, 2025

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| **Executive Summary** | The project is progressing as planned. This week the Advisor/Client portal teams were engaged to bring them up to speed with the observability initiative and obtain insight into what the key business transactions within the portals are. Datadog governance documentation (tagging, onboarding, deployment) was delivered to IGM and reviewed. Solutioning continues for Advisor/Client portal observability architecture, with plans to complete a draft solution design next week. |
| Overall Status | * **On Track:** Project progressing as planned. |
| Issues: | * Delay in determining key business transactions early next week will put us behind |
| Key Accomplishments This week | * Critical transaction and RUM meeting with Advisor Portal and Online Access teams * Datadog/ServiceNow notification strategy meeting * Datadog standards (tagging O11Y-76/O11Y-19, intake O11Y-78, deployment) document provided to IGM and reviewed |
| Milestones planned this week, but not achieved with variance: | None |
| Milestones planned for next week: | * Top 5 business transactions from both Advisor and Client Portal defined * Scope of Advisor and Client Portals as it relates to observability architecture defined * Create artifacts outlining roadmap, scope (synthetics, RUM, APM...), and capabilities (dashboarding) of AP/OA initiative to inform next steps and deliver to Wendy, Swati, and Sanjay * Engage with Portals leads (Wendy, Swati, and Sanjay) and determine engagement model for RUM POC * Draft Solution Design Document * Portal UI demo |
| Areas/questions for discussion: |  |
| Last week’s issues forwarded to this week: | No Issues |